

KPI Section Manager

Order Number	KPI Code	Section Name	Section Description	Weight
1	SA6801-04	Customer Satisfaction	Customer Satisfaction 90-100% = 30 85-89% = 20 80-84% = 10 75-79% = 0 80% =	30
2	SA6801-05	Internal Control	Internal Control 95-100% = 15 90-94% = 10 85-89% = 5 80% =	15
3	SA6801-06	Quality Management	Quality Management OD 7 5	15