

# WI : Service Division

- WI-SA1-001 [ ] Back Order
- WI-SA1-002 [ ]
- WI-SA1-003 [ ] SPO [ ] Back Order
- WI-SA1-004 [ ]
- WI-SA1-005 [ ]
- WI-SA1-006 Return Policy [ ] - [ ]
- WI-SA1-007 [ ]
- WI-SA1-008 [ ]
- WI-SA1-009 [ ]
- WI-SA1-010 [ ] Invoice
- WI-SA1-011 [ ]
- WI-SA1-012 [ ]
- WI-SA1-013 [ ] (Reservation)
- WI-SA1-014 [ ]
- WI-SA1-015 [ ]

















4. [ ]

5.3 [ ] 3 [ ]



DeepinScreenshot\_select-area\_20220613104735.png

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- [ ] CA CR  
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 Section Manager [ ]  
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 CR [ ] Section Manager [ ]
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 [ ] 1 [ ] [ ] CR [ ] F-ws-301 [ ]  
 [ ] [ ]
- Division [ ]  
 F-ws-301 [ ] [ ] [ ] CR  
 [ ] Division  
 [ ] F-WS-301 [ ]  
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- [ ] [ ] CR CA  
 [ ] F-WS-301 [ ] [ ]
- [ ] [ ] F-WS-301 [ ]  
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 [ ] [ ] F-RT-302 [ ]  
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 CR [ ]  
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- [ ] Back Order [ ] FM-SA-003 [ ] [ ] FM-WS-003 [ ] Back Order [ ] FM-GR-003 [ ] Back Order
  - [ ] Back Order [ ] / [ ] 4 [ ] Transfer [ ] FM-WS-002 [ ] F-RT-302 [ ] 30 % [ ]
  - [ ] 30% [ ]
  - [ ] 30% [ ] CH [ ] 30%
  - [ ] FM-WS-003 [ ] Back Order [ ] FM-GR-003 [ ]
  - [ ] Back Order [ ]
  - [ ] FM-GR-005 [ ] E-Mail
  - [ ] [ ] CR [ ] [ ]
1. [ ] CR [ ] [ ]

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1. □□□□□□ CR □□□□□□□□□□□□□□□□□□□□□□□□

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2. □□□□□□ CR □□□□□□□□□□□□ F-DS-101 □□□□□□□□□□□□

3. □□□□□□□□ F-WS-404 □□□□□□□□□□□□ □□□□ F-RT-302

□□□□□□□□□□□□□□□□□□ F-DS-101 □□□□□□□□□□□□

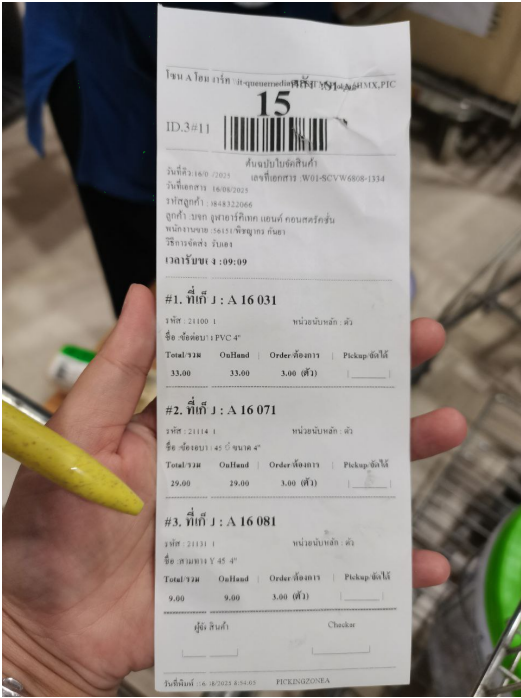
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4. □□□□□□□□□□□□□□□□□□

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- PM-CH-001 □□□□□□□□□□□□□□□□□□ POS
- FM-WS-002 □□□□□□□□□□
- F-RT-302 □□□□□□□□□□□□□□□□
- F-DS-101 □□□□□□□□□□□□□□□□
- F-WS-301 □□□□□□□□□□□□□□□□
- FM-SA-003 □□□□□□□□□□□□□□□□□□□□□□□□□□□□□□
- FM-WS-003 □□ Back Order
- FM-GR-003 □□□□□□□□□□□□□□□□□□□□□□□□□□□□□□ Back Order
- FM-GR-005 □□□□□□□□□□□□□□□□□□□□□□□□□□□□□□
- FM-CH-001 □□□□□□□□□□□□□□□□□□

□□□□□□□□□□□□□□□□□□



ร้าน A ไทย รีดรีด บริษัท ไทย รีดรีด จำกัด (มหาชน) WOL-SCV W6808-1334

15

ID:3#11

วันที่: 14/06/2021 เวลา: 15:00:00  
วันที่ออกใบ: 16/06/2021 เวลา: 15:00:00  
เลขที่ใบ: 1641220066  
จุดนี้: สาขา สาขา รีดรีด สาขา รีดรีด สาขา รีดรีด  
พนักงานขาย: 1641220066 สาขา รีดรีด  
เวลาออกใบ: 16/06/2021 เวลา: 15:00:00  
เวลาที่รับ: 16/06/2021 เวลา: 15:09:09

#1, รหัส J : A 16 031  
รหัส : 21100 1 | ประเภทสินค้า : สินค้า  
ชื่อ : สินค้า PVC 4"  
Total Price | OutHand | Order-ซื้อการ | Pickup-รับได้  
33.00 | 33.00 | 3.00 (ฟรี) |

#2, รหัส J : A 16 071  
รหัส : 21114 1 | ประเภทสินค้า : สินค้า  
ชื่อ : สินค้า PVC 4"  
Total Price | OutHand | Order-ซื้อการ | Pickup-รับได้  
29.00 | 29.00 | 3.00 (ฟรี) |

#3, รหัส J : A 16 081  
รหัส : 21131 1 | ประเภทสินค้า : สินค้า  
ชื่อ : สินค้า PVC 4"  
Total Price | OutHand | Order-ซื้อการ | Pickup-รับได้  
9.00 | 9.00 | 3.00 (ฟรี) |

ผู้รับสินค้า: \_\_\_\_\_  
Checker: \_\_\_\_\_  
วันที่พิมพ์: 16/06/2021 เวลา: 15:05:05 PCKENZONLINE

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/ XXXXXXXXXX

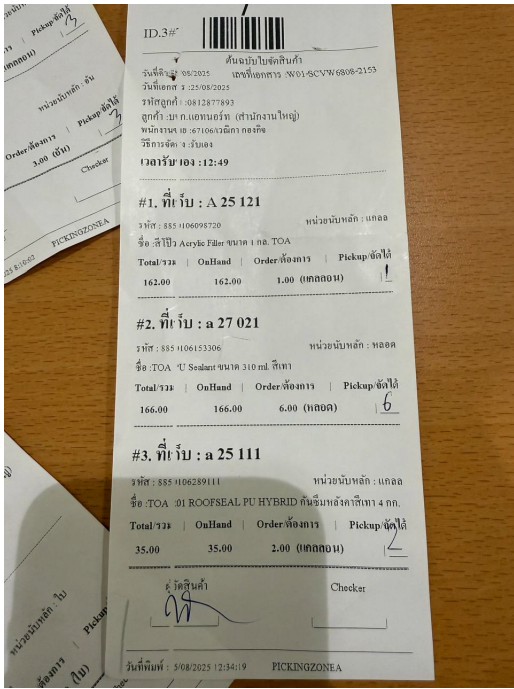
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- XXXXXXXXXXXXXXXXXXXXXXX
- XXXXXXXXXXXXXXXXXXXXXXX
- XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX  
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- XXXXXXXXXXXXXXXXXXXXXXX

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- [Barcode]
- [Barcode] / [Barcode]
- [Barcode] / [Barcode]
- [Barcode]
- [Barcode]
- [Barcode]

# WI-SA1-003 ??????????????????

## SPO ?????????? Back Order

1. ???????????????

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(SPO)

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(Back Order) ?????

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WI-SA-010

2. ?????????

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???????????? (SPO) ?????????????????????????????????

(Back Order) ???

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3. ?????????/????????????????

- ??? BC Account

4. ?????????????????????????????????????

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- 1. [ ] (QCV, QCN)
- 2. [ ] →  
[ ]
- 3. [ ] PASS [ ] (E-mail, [ ], e-signature,  
[ ] )
- 4. [ ]
  - Back Order: [ ] ≥ 30%
  - PASS [ ] : [ ] 100%
  - SPO: [ ] 100% ([ ] )

## 7.2 ????????????????

- 1. [ ]
- 2. Supplier [ ] → PASS [ ] : [ ]  
[ ] : GR [ ] → [ ] (SPO [ ] BOD) →  
[ ]
- 3. [ ] → [ ]  
[ ]
- 4. [ ] 30  
[ ] 100%  
[ ]  
[ ] 30 [ ]
- 5. [ ] 60 [ ]  
[ ]
- 4. [ ] 3% [ ] → [ ]  
[ ] / [ ]

## 7.3 ????????????????????

- [ ]  
[ ] 30 [ ]
- [ ] 3%/[ ] [ ]
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[ ]

## 8. ???

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≤ 100,000 [ ]	[ ] / [ ]



- 2. [redacted] 30 [redacted]
- [redacted]
- [redacted]
- [redacted]
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- [redacted]
- [redacted]
- [redacted]
- 3. [redacted] [redacted] 3%
- [redacted] Incentive [redacted] Commission [redacted]

DeepinScreenshot\_select-area\_20220616140753.png

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DeepinScreenshot\_select-area\_20220616140836.png

- 1. [redacted]
- [redacted]
- [redacted] (SPO) [redacted]
- [redacted]
- [redacted] e-mail [redacted] GR115 [redacted]
- 2. [redacted] SPO [redacted]
- [redacted] 1 [redacted]
- [redacted] (SPO)
- [redacted] Mail [redacted]
- [redacted] GR115 [redacted]
- 3. [redacted] Incentive
- [redacted] 28 [redacted] [redacted] Incentive
- [redacted] (SPO)
- [redacted] 1 [redacted] Incentive
- [redacted]

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- 1. [redacted] SPO
- [redacted]
- [redacted]
- 2. [redacted] Supplier [redacted]
- [redacted]
- [redacted]

3. [ ]  
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4. [ ]  
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Incentive [ ]

[ ] **Supplier** [ ]

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PO [ ] 31 [ ] [ ]  
[ ] 28 [ ] Supplier [ ] 1 [ ]  
[ ] [ ]  
[ ] [ ] 31 [ ]

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**DeepinScreenshot\_select-area\_20220616141012.png**

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[ ] **KPI** [ ]

- KPI [ ] Rank C [ ]

[ ]

[ ] [ ] Vender  
[ ] [ ]  
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12 ( (Sub  
Category) " (Sale Inventory/Re-Order)  
Drop-Ship (  
Drop-Ship

...

- A = 75%
- B = 20%
- C = 5%

Rank C /  
" (Special-Order) "  
" (Stop buy)

Rank C

**Action**

1 30  
12 12

1. KPI Dead stock 9
- 2.

- KPI Dead Stock 6

,

6

**Action**

1.   
   
 30   
 30  
 SPO  AVL

2.   
 30

3.

- Incentive
- Re-Order  30



- [ ]

## 5. ?????????????????????????????????



### DeepinScreenshot\_select-area\_20220613141642.png

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5.1. [ ]

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5.2. [ ]

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5.3. [ ]

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- [ ] [ ] ( [ ]  
[ ] -E-mail)

5.4. [ ]

- [ ]
- [ ] Component
- [ ] Material
- Render [ ]
- [ ]
- [ ]

5.5. [ ] [ ]

- [Progress bar 1] [Progress bar 2] 1,000 [Progress bar 3]

5.6. [Progress bar 4] [Progress bar 5]

- [Progress bar 6] [Progress bar 7]
  - [Progress bar 8]
  - [Progress bar 9] [Progress bar 10]
  - - [Progress bar 11] 2 [Progress bar 12] [Progress bar 13]
- [Progress bar 14] 500 [Progress bar 15] [Progress bar 16]
- [Progress bar 17]

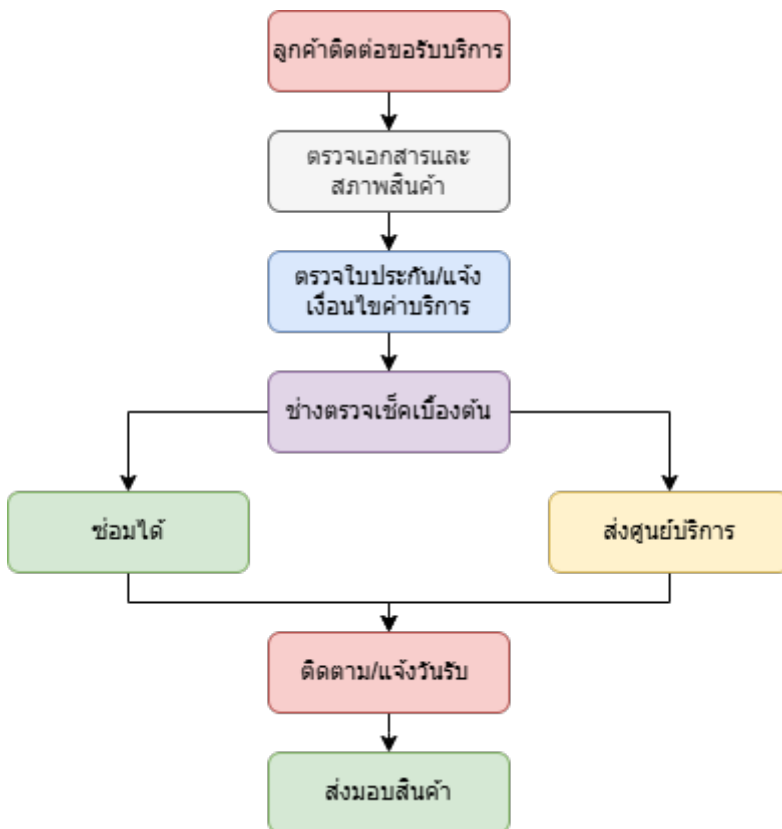
[Progress bar 18] ([Progress bar 19] , [Progress bar 20] )

**DeepinScreenshot\_select-area\_20220613142750.png**



ชื่อ	ตำแหน่ง
ชื่อ	ตำแหน่ง
ชื่อ /Section Manager	ตำแหน่ง
Checker / QC	ตำแหน่ง

### 5) ? (Flow Chart)



### 6) ? (Key Steps)

1. ขั้นตอนแรก
2. ขั้นตอนที่สอง
3. ขั้นตอนการตรวจสอบ (การตรวจสอบเอกสารและสภาพสินค้า / การแจ้งเงื่อนไขค่าบริการ)
4. ขั้นตอนการส่งมอบสินค้า (การส่งมอบสินค้า 5% "การรับประกัน" การรับประกัน)

- 5. [ ]  
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[ ]
- 6. [ ]  
[ ]
- 7. Checker [ ]

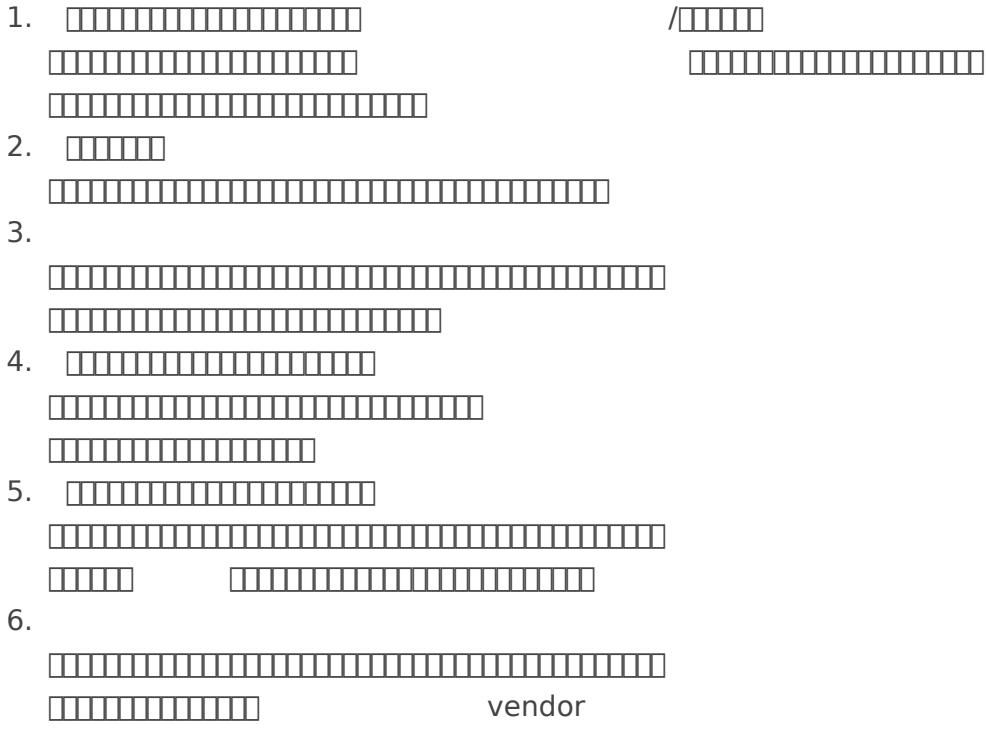
7) ? ???????/??????????????????

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8) ? ?????????????????????(????????????????????)  
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- 2. [ ]  
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- 5. [ ]  
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- 6. [ ] [ ] [ ] [ ]

9) ? ???????????????????????????????







1. [redacted]  
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2. [redacted] ( [redacted] )  
[redacted]  
[redacted] @nopadol
2. [redacted] / [redacted]  
[redacted] [redacted]  
[redacted] / [redacted]  
/ [redacted] 1(  
[redacted] )
3. [redacted] [redacted] Duty manager  
[redacted]  
[redacted]
4. [redacted] ( [redacted] 2)  
[redacted] ( [redacted]  
[redacted] ) [redacted] ( [redacted] 3)  
[redacted]  
[redacted] 4( [redacted] /  
[redacted] )
5. [redacted]  
[redacted] 4 [redacted]

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DeepinScreenshot\_select-area\_20220613113102.png

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1. [redacted]  
[redacted] [redacted]
2. [redacted] ?
3. [redacted] ?  
[redacted] ?
4. [redacted]  
[redacted] [redacted]  
[redacted]
5. [redacted] (F-WH-303)  
[redacted]  
[redacted]  
[redacted]

6. ?????????????????

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### (Restocking fee)

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<div style="border: 1px solid black; width: 100%; height: 15px; margin-bottom: 5px;"></div> <div style="border: 1px solid black; width: 100%; height: 15px;"></div>	Restocking fee
>7 <span style="border: 1px solid black; display: inline-block; width: 15px; height: 15px;"></span>	30%
>30 <span style="border: 1px solid black; display: inline-block; width: 15px; height: 15px;"></span>	50%
>60 <span style="border: 1px solid black; display: inline-block; width: 15px; height: 15px;"></span>	70%
>90 <span style="border: 1px solid black; display: inline-block; width: 15px; height: 15px;"></span>	<div style="border: 1px solid black; width: 100%; height: 15px;"></div>

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1.  Back Order
2.
3.
4.  /  (Special Order)
5.
6.
7.  /
8.

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- <https://www.dohome.co.th/return-condition>
- [https://globalhouse.co.th/service/service\\_pro](https://globalhouse.co.th/service/service_pro)
- <https://www.homemegamart.com/%E0%B9%80%E0%B8%87%E0%B8%B7%E0%B9%88%E0%B8%AD%E0%B8%99%E0%B9%84%E0%B8%82%E0%B8%81%E0%B8%B2%E0%B8%A3%E0%B9%80%E0%B8%9B%E0%B8%A5%E0%B8%B5%E0%B9%88%E0%B8%A2%E0%B8%99-%E0%B8%84%E0%B8%B7%E0%B8%99%E0%B8%AA%E0%B8%B4%E0%B8%99%E0%B8%84%E0%B9%89%E0%B8%B2/>
- <https://www.homesukpapan.com/content/view/84>

# WI-SA1-007

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## 1. ??????????????

- [redacted]  
[redacted] [redacted] [redacted] [redacted]  
[redacted] [redacted] " [redacted]  
[redacted] [redacted] "  
[redacted]  
[redacted]  
[redacted]  
[redacted]

## 2. ???????

- [redacted]  
[redacted]  
[redacted]

## 3. ?????????????????????????????????

3.1 [redacted] / [redacted] -  
[redacted] / Store Manager

- [redacted]
- [redacted]

### 3.2 [redacted]

- [redacted] [redacted] ( [redacted]  
[redacted] )
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- [redacted]
- [redacted] [redacted]  
[redacted] [redacted]
- [redacted] [redacted] Po  
[redacted] [redacted]  
po [redacted]

- [ ] [ ] [ ] Cpac [ ]  
[ ] \*\*
- [ ] BCV [ ] cpac  
[ ] ( [ ]  
[ ] ) [ ] 100%  
\*\* [ ] [ ]  
[ ] [ ]  
[ ] back order [ ] 100% ( [ ]  
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[ ] 1 [ ] [ ] mail [ ] 16.00-16.30 [ ] . [ ]  
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- [ ] Back Order [ ] ( [ ] back  
order [ ] [ ] 09.00 [ ] .)  
[ ] CPAC  
[ ]
- [ ] ( [ ]  
[ ] ) [ ] BCV [ ]  
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BCV [ ]

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- [ ] BACK ORDER
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### 3.4 [ ]

- [ ] CPAC [ ] Telesale [ ] .  
[ ]

- ( )
- ( )
- ( )
- ( ) Sitecode
- Telesale ( )
- ( )
- Cpac e-business
- Back Order ( )
- Cpac e-business
- Cpac e-business Back Order
- Back Order
- PO
- PO. Back Order GR.

#### 4. ????????????

- ( ) ( ) ( ) ( ) ( )
- ( ) ( ) ( ) ( )
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- ( ) ( )

#### 5. ?????????????????????

- WI-WS-001 \_\_\_\_\_
- WI-SA-009 ( ) Back Order
- PM-SA-002 ( ) SPO ( ) ( ) Back Order

#### 6. ?????????????????????



5. [ ]

[ ]

[ ] Back Order

6. [ ]

PO.

[ ] (PO)

7. [ ] PO. [ ] Back Order [ ]

GR

[ ]

8. [ ] KPI

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### 8. ??????????????????????

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- [ ]
- [ ] PO
- [ ] BACK ORDER
- [ ]





# WI-SA1-009

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young-girl-with-present.jpg

DeepinScreenshot\_select-area\_20220614090016.png

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## 1. [redacted]

- [redacted]  
[redacted] [redacted] [redacted] -  
[redacted] [redacted] Share Point

## 2. [redacted] / [redacted]

- [redacted] CS [redacted] [redacted] /  
[redacted] [redacted] Maximum  
[redacted] AM

## 3. [redacted]

- [redacted] CS [redacted] [redacted] F-RT-401
- [redacted] AM [redacted]  
[redacted] CS
- [redacted] CS [redacted] [redacted] GR  
[redacted] OFS → NIV/FRE

## 4. [redacted]

- [redacted]  
[redacted]
- [redacted]  
[redacted]  
[redacted]
- [redacted]  
[redacted] CR  
[redacted]



# WI-SA1-010

## ???????????????????? Invoice

invoice-bill-paid-payment-financial-account-concept.jpg

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1. [ ] " [ ] "  
[ ]  
[ ]  
[ ]  
[ ]

2. [ ] ,  
[ ] Invoice [ ]  
[ ] Invoice [ ] SCV, SCN, RWV, RWN

3. [ ] Invoice  
[ ]  
[ ]

3.1

[ ]  
[ ]

- 3.2 [ ]  
[ ] S01AVL [ ]

[ ] S02

- 3.3 [ ]

[ ]

4. [ ] invoice  
[ ]

5.  
[ ]  
[ ] [ ]

????????????????

1. [ ] Invoice [ ] [ ] [ ]  
Back order, [ ] , [ ]  
[ ]

2. [Barcode] [Barcode]  
 [Barcode], [Barcode], [Barcode], [Barcode] /  
 [Barcode] / [Barcode] [Barcode] Back order, [Barcode]
3. [Barcode] Invoice  
 [Barcode]  
 [Barcode] [Barcode] [Barcode]  
 [Barcode] [Barcode] Invoice, [Barcode] / [Barcode] / [Barcode],  
 [Barcode]
4. [Barcode]  
 [Barcode]  
 [Barcode]
5. [Barcode] [Barcode]  
 [Barcode], [Barcode]  
 [Barcode], [Barcode]  
 [Barcode] Invoice
6. [Barcode]

## ?????????? POS

1. [Barcode]  
 [Barcode]  
 [Barcode]
2. [Barcode] Wording [Barcode]
3. [Barcode]  
 [Barcode]
4. [Barcode]  
 [Barcode]  
 [Barcode]
5. [Barcode] [Barcode] Zoom [Barcode]  
 [Barcode] Drive thru [Barcode] Pickup slip  
 [Barcode], [Barcode] ..... Checker
6. Pos 4 Drive thru [Barcode]  
 [Barcode]











1. [ ]

- [ ]

2. [ ] [ ]

[ ]

[ ]

3. [ ]

[ ]

[ ] CR [ ]

4. [ ]

[ ]

5. [ ]

[ ]

6. [ ]

7. [ ]

8. [ ]

[ ]

[ ]

9. [ ] PO [ ]

10. [ ] Line [ ] Telegram [ ]

11. [ ]

12. [ ]

[ ]

13. [ ]

14. [ ]

# WI-SA1-013 ?????????????? (Reservation)

????????????????

5f56ff4.jpg

## 1. ??????????????

- [Diagram with multiple rows of rectangular boxes representing data fields]

## 2. ???????

- [Diagram with multiple rows of rectangular boxes representing data fields]
- [Diagram with multiple rows of rectangular boxes representing data fields]

## 3. ?????????????????????????????????

- [Diagram with multiple rows of rectangular boxes representing data fields]

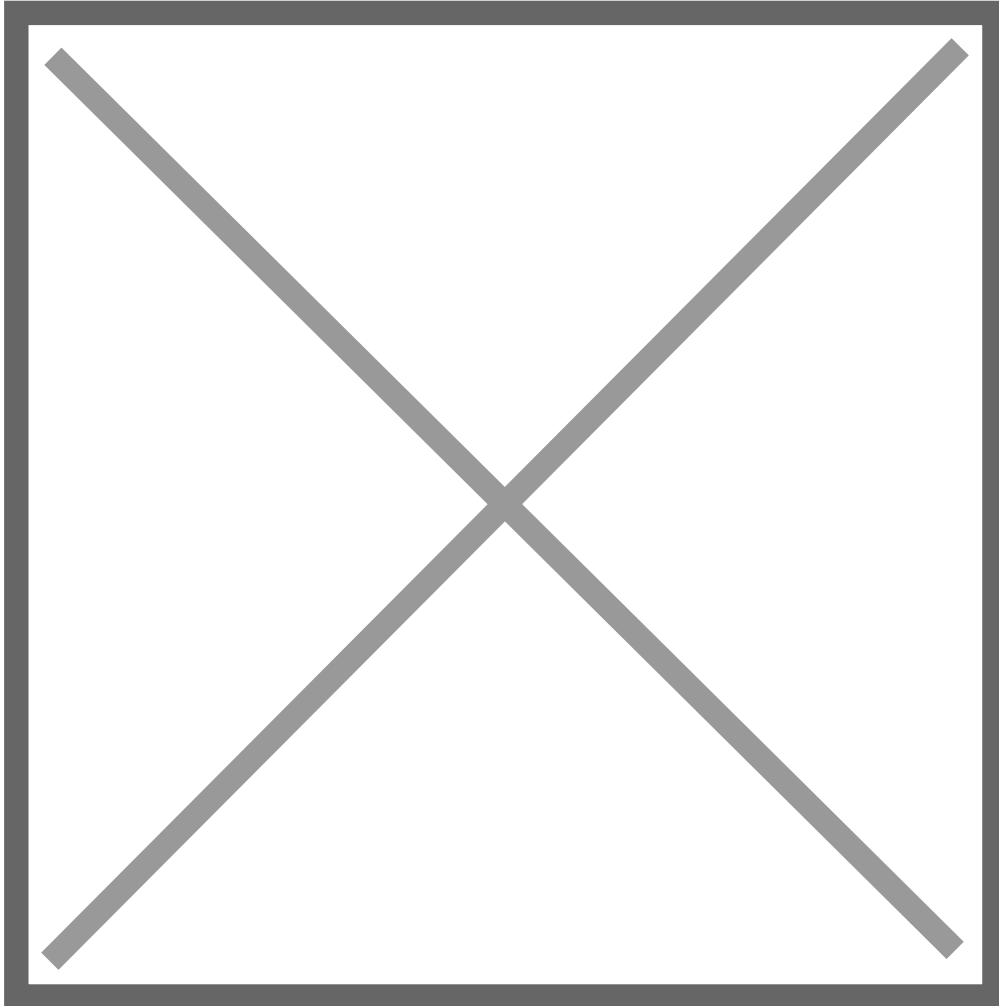
## 4. ?????????????????????????????





WI-SA-014

????????????????????????????????



???????????????????????????????? Online

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1. ?????????????????????????????????

- ????????????????????????????????? 5 ????







4. ????? ?????????????????????????????????  
??  
?????? ???  
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28 ก.พ. (ศ.) ▾



ขอสั่งวีวบอร์ด 16.0 มม. 8 แผ่นค่ะ 1.51 น.



ได้คิวส่งเร็วสุดวันไหนคะ

รบกวนขอเปลี่ยนแอดมินคนขายนะคะ

จะขอสอบถามสินค้าอื่นเพิ่มเติมด้วยค่ะ 1.52 น.

ying วรามาศ \*U\_U\*

อ่านแล้ว สวัสดีค่ะ

||

อ่านแล้ว 8.40 น. สักครูให้น้อง ฟลุ๊ก ติดต่อลูกค้านะคะ

??  
??



แล้วราคาสมาร์ทบอร์ด ขอบเรียบ กับขอบลาด ราคาเท่ากันไหมยยคะ

8.45 น.

Bovy 😊 Athcraporn 😊



อ่านแล้ว  
9.06 น.

ดาวนโหลด



รบกวนขอคอนเฟิร์มอีกทีนะคะ

13.11 น.



ตัวสมาร์ทบอร์ดมีเป็น ขอบลาด ไข่ม้อยคะ

ไมเอาแบบขอบเรียบคะ

13.12 น.

# WI-SA1-015

????????????????????????????????????  
???

## 1. ?????????????????????????????????

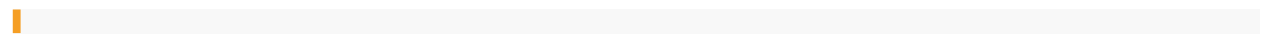
1. [ ]
2. [ ]  
[ ]
3. [ ]
4. [ ] [ ]

## 2. ?????????????????????

[ ] [ ] / [ ] → [ ]  
[ ] → [ ] [ ]  
[ ]

## 3. ????????????????? (Role & Responsibility)

[ ]	[ ]
[ ]	[ ] / [ ]
[ ] ( [ ] )	[ ] [ ] [ ]
[ ] / [ ]	[ ] [ ]
[ ] / [ ]	[ ] [ ]
[ ] / [ ]	[ ] [ ] [ ]









5. [ ] Telegram Group [ ] Line Group  
“ [ ] ”

????????? 3 : ??????????????????  
? ??????????????????  
?????????????????????????????????

1. [ ]
  - [ ] / [ ] / [ ]
2. [ ] [ ] Telegram Group [ ] Line Group
3. [ ]
4. [ ] [ ] 15 [ ] [ ] / [ ] [ ]
5. [ ]
6. [ ]
7. [ ] Telegram Group [ ] Line Group “  
[ ]”

?????????????????????????????????

## (Backup Process)

- Telegram Group [ ] Line Group [ ] :
  - [ ] ( [ ] )
  - [ ] ( [ ] CR/[ ] )
  - [ ] (Service Division)
- [ ] Telegram Group [ ] Line Group  
[ ]  
[ ] [ ]
- [ ]

????????????????????????????????? ( )  
???????????????? KPI / Audit ???)

- % [ ]

